

# ANACAPA ORAL SURGERY DENTAL IMPLANT CENTER

Marwood Stout, D.D.S., Inc.

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## Pre-Surgical Instructions and Financial Policy 9/2019

**Pre-Operative Instructions:** In order to provide you with the very best care, please read and note the following:

1. The night before surgery, take 600 mg of ibuprofen (Motrin or Advil), with the consent of your physician.
2. On the day of surgery, **do not consume any food, drink, or water for at least 6 hours prior to your surgery**, if sedation/general anesthesia is planned. The exception is to take your medications with just a sip of water.
3. **Take all your prescribed medications at your normal schedule, even a morning dose** unless Dr. Stout has specified otherwise (blood thinners and diabetic medications are usually withheld for your surgery). Avoid alcohol and smoking prior to surgery. Notify Dr. Stout if there has been a change in your health or medications.
4. Wear loose-fitting clothing with short sleeves. Do not put lotion on arms, hands, or face. Leave jewelry and contact lenses at home. Remove all facial and oral piercings. Brush your teeth thoroughly prior to your appointment.
5. A responsible adult must accompany you to your appointment, register with you at check-in, remain here during your procedure, drive you home, and assist in your recuperation that day.

**Insurance:** We are happy to assist you in exploring and understanding your insurance benefits, and submitting and following up on your claim. As a courtesy, we can request benefits information in your behalf and act upon it in good faith, but we are unable to act as an agent of your insurance carrier, and cannot compel them to pay. Dental insurance can be very frustrating. Denials and disappointments can result in spite of verbal approvals or even a written pre-authorization, particularly when yearly maximums are exceeded. Thus, **your final out-of-pocket expense is not certain, and the amount due and paid at surgery does not settle your bill.** If your insurance has not paid within 45 days, any unpaid balance is due from you, even if your claim is still pending. Unpaid balances accrue interest at 1.5% per month. Accounts requiring collection actions are subject to substantial fees. Fee estimates are valid for 6 months.

**Payments and Financial Arrangements:** We accept cash, debit cards, and checks. If paying by credit card (Visa, Mastercard, Discover), outside financing, or personal check, fees are slightly higher. A discounted surgery package fee is available if paying with cash or debit where insurance is not involved at all. If you agree to a discounted cash package transaction then later decide to utilize insurance, your cash discount will be reversed, your treatment components will be fully itemized, and you will be required to make full payments or copayments for covered and non-covered procedures.

**Appointments:** In setting your appointment, we set aside an operating suite, instruments, sterile supplies, and time for doctors and team members to care for you; so it is very important to not miss your appointment. **You will be charged an additional fee of 25% of your treatment plan cost if you miss your appointment or cancel or reschedule less than 3 business days prior**, or if you arrive for your appointment exceptionally late, without an empty stomach, unprepared to pay for treatment, or for any other reason decide not proceed with your appointed treatment. Appointments can be rescheduled or cancelled by speaking to one of our receptionists, but not by phone message or e-mail.